



# EVAN SOBINOVSKY

DESIGN LEADER

## ABOUT

Multidisciplinary Designer offering a versatile set of creative and strategic skills. I enjoy working with cross-functional teams to deliver best in class, meaningful user experiences.

## EDUCATION

Youngstown State University  
BFA: Graphic + Interactive Design  
2008-2013

## SECTORS

- Education
- Healthcare
- Manufacturing
- Financial Services
- Property and Casualty

## PATENT

US11367132B1  
Systems and methods for generating personalized accounting analysis videos

## AWARDS

USAA BX Award Winner for Ground Breaking Experience

PGH365: AIGA Pittsburgh's annual design competition and exhibition. Top 50 best of show

2012 Adobe Design Achievement Awards Print Communications, Semifinalist

evansobinovsky.com



## USAA

Lead Designer for Property and Casualty Experiences 2020 - Present  
Responsible for leading and mentoring a team of designers tasked with delivering the future experience for USAA's insurance products. Responsible for driving alignment through human-centered design practices to build highly competitive insurance solutions that are scalable and make USAA the provider of choice. Responsible for team adherence to design standards and best practices across all stages of the product development cycle while maintaining a collaborative partnership and expanding the capabilities of our design team.

## USAA

Senior Designer for Property and Casualty Experiences 2017 - 2020  
Led design and development for omni-channel solutions to support USAA's re-imagined insurance taxonomy. I effectively communicated design opportunities, market trends, and competitive insights by facilitating design workshops and stakeholder playbacks. Responsible for delivering updated user research, UX guidance, service design, and principle design, while also nurturing new business relationships and design talent. Responsible for team adherence to design standards and best practices across all stages of the product development cycle.

## USAA

Senior Designer for USAA Federal Savings Bank 2016 - 2017  
Led digital banking design initiatives that encouraged savers to become investors. Our personalized solutions increased click-through rate (CTR) performance, new product acquisition, and member retention. Led a full cross-functional team while driving alignment through implementation. Additional services included user research, user interface (UI), and user experience (UX) omnichannel guidance informed by quantitative and qualitative insights. We identified opportunities to support both new and existing user experiences. Daily responsibilities included whiteboarding, wireframing, prototyping, customer journey maps, facilitating HCD design thinking sessions, design sprints, and critiques.

## THE PRODIGAL COMPANY

Senior. UI/UX Web Developer 2013-2016  
Established and led a new digital design department, recruited emerging talent to deliver these new digital services to their clients, enabling them to thrive in a highly competitive digital marketplace. This eliminated all outsourced digital service expenses.

Daily duties included brand strategy, project management, research, development, and deployment of all interactive and digital applications. This includes all digital advertising campaigns, SEO, SEM, analytics, reporting, user interface (UI), user experience (UX), and front-end development. Led workshops to understand client needs in order to produce actionable, measurable strategies for development.

## YOUNGSTOWN STATE UNIVERSITY MARKETING & COMMUNICATIONS

Graphic + Interactive Designer 2012-2013

Responsible for branding collateral and development of interactive and digital applications. This includes all digital advertising campaigns, analytics, reporting, front-end development. Other duties included market research, pre-press design, videography, photography.

## CHICAGO 48

UI/UX Web Developer 2011-2012  
Led a team that built front-end and back-end solutions for Joomla and Drupal. Required to develop end-to-end solutions to support unique requirements for each client's brand and service. All projects were completed within a 48-hour turnaround time. Provided clients training and tutorials on their CMS of choice post-development. Projects involved: HTML, CSS, jQuery, API, and MySQL.

## SERVICES

- |                          |                             |
|--------------------------|-----------------------------|
| A11y Design              | Information Architecture    |
| API Data Integration     | Interaction Design          |
| Behavioral Design        | Project Management          |
| Conversational Design    | Rapid Prototyping           |
| Creative Direction       | Service Blueprints          |
| Customer Journey Mapping | Usability Testing           |
| Data Visualization       | User Experience Design (UX) |
| Design Leadership        | User Interface Design (UI)  |
| HCD Facilitation         | UX Research (Qual + Quant)  |

## CURRENT TOOLKIT

- |            |          |             |
|------------|----------|-------------|
| Figma      | InVision | Tumult Hype |
| Glass Box  | Mural    | UserZoom    |
| Grid Space | Sketch   | OpenAI      |

## VENDOR COLLABORATIONS

- |             |            |             |
|-------------|------------|-------------|
| Bolt        | Idomoo     | Morningstar |
| Compare.com | LexisNexis | Noblr       |
| Experian    | MOBI       | TrueCar     |